

INFORMATION REGARDING OUTSOURCING FOR USERS OF PAYMENT SERVICES OF A COMPANY TRUST PAY, A. S.

Please, read these Information regarding Outsourcing for Users of Payment Services of a company Trust Pay, a. s. carefully and make sure that they are fully understandable to you. In case of further questions, please do not hesitate to contact us on our designated e-mail address, and/or on our phone number.

1. Introductory provisions

1.1. Trust Pay, a. s. is a company with a registered seat at Za kasárňou 315/1, 831 03 Bratislava, Slovak Republic, Company ID: 36 865 800, registered in the Commercial Register of the City Court Bratislava III, section: Sa, insert number: 4919/B, e-mail: info@trustpay.eu (hereinafter referred to as „TrustPay“). TrustPay is authorized to provide payment services under a license issued by the National bank of Slovakia no. OPK-17093-1/2009, Financial Entities Register record available at <https://subjekty.nbs.sk/entity/3470/>.

1.2. This Information regarding Outsourcing for Users of Payment Services of a company Trust Pay, a. s. (hereinafter referred to as „Information“) regulate the provisions of payment services provided by TrustPay to its users in accordance with the provision of § 73, point 1 of the Act no. 492/2009 Coll. on payment services.

2. Outsourcing of selected operational activities provided by Trust Pay, a. s.

2.1. A company Trust Pay, a. s. entered into an agreement with Finby SSC s. r. o. (formerly known as Trust Pay SSC s. r. o.), with its registered seat at Za kasárňou 315/1, 831 03 Bratislava, Slovak Republic, Company ID: 56 145 489, registered in the Commercial Register of the City Court Bratislava III, Section: Sro, Insert No.: 182545/B (hereinafter referred to as “Finby SSC”), on 01.02.2025. The agreement was subsequently amended by an amendment concluded between Trust Pay, a. s. and Finby SSC on 01.02.2026.

2.2. Finby SSC will provide TrustPay with services in the area of IT support, as well as software solution development and testing, which TrustPay may decide to integrate into its existing infrastructure.

2.3. Finby SSC shall take all reasonable technical and organizational measures to ensure a level of security commensurate with the risk, as stated in Article 32 of the GDPR regulation.

- 2.4. Outsourcing of the above-mentioned operational activities will have no impact on the users of payment services provided by TrustPay, and there will be no changes in the relations and obligations of TrustPay towards its users of payment services pursuant to § 73, point 2 of the Act no. 492/2009 Coll. on payment services.